

Certificate

of

Quality and Best Practice

awarded to

Flying Teachers, Zurich, Switzerland

For their

Flying Teachers on-site language teaching programmes

This Certificate of Quality and Best Practice has been awarded to Flying Teachers, Zurich, Switzerland for their on-site language teaching programmes which, after appraisal by experts appointed by the ICC – The European Language Network, are recognised as exemplars of Quality and Best Practice, particularly with regard to aspects of

- communication with staff and clients;
- customer feedback systems;
- client administration.

This certificate is valid for a period of five years from the date of issue, provided no major changes are made to the language teaching programmes.




General Manager


Chairperson